

Terms of Use

1. General

- 1.1. The Lone Soldier Center in Memory of Michael Levin operates and maintains its official website. The center, a registered nonprofit organization (Registration No. 580520104), provides support to lone soldiers before, during, and after their service in the IDF. For the purposes of this document, "The Website" and "The Association" refer to the Lone Soldier Center and its operations. The website provides information about the association and its activities, as well as an option to donate to the association. Use of the association's website is governed by the terms of use outlined below. Please ensure you review these terms carefully. Any user who does not agree, in whole or in part, to the terms outlined in this agreement is not permitted to use the website.
- 1.2. These terms of use constitute the agreement between you and the association regarding your use of the website, alongside any other agreements that may exist between you and the association. Nothing in these terms of use is intended to override or modify any other agreement. In the event of a conflict between these terms and other individual agreements, the provisions of the other agreements will take precedence, unless explicitly stated otherwise. However, in cases of conflict or inconsistency between these terms of use and terms or instructions published through other means, the provisions of these terms of use shall prevail.
- 1.3. The association reserves the right to modify and update the terms of use. The updated terms can be reviewed at any time by clicking on the "Terms of Use" link on the website. Any significant changes will be communicated with appropriate notice, as required by law.
- 1.4. The services are not available to individuals located in regions where their use is prohibited by local law.
- 1.5. The terms of use, particularly in the Hebrew version, are written in masculine form but apply equally to all genders. Section headings are provided solely for ease of reading and shall not be used to interpret these terms.

2. Definitions

Unless explicitly stated otherwise, the following term is defined as follows: "User" or "Users" - any individual who accesses or utilizes the association's website in any capacity.

3. Services

- 3.1. The association supports lone soldiers before, during, and after their service in the IDF. The website provides information about the association and its

activities, offers the option to register or request assistance, and facilitates donations to the association, subject to the terms outlined in section 5 below.

- 3.2. Individuals eligible to use the services and access the website are those who meet the following conditions:
 - 3.2.1. An individual who is 18 years of age or older and legally capable of entering into binding agreements without requiring guardian consent. If the individual is under 18 or otherwise requires guardian consent, their use of the website will be deemed as having received such consent.
 - 3.2.2. The association reserves the right, at its sole discretion, to restrict access to certain services to specific groups (such as lone soldiers) or to users who have registered on the site, requested assistance from the association, and provided specific details as required by the association.
 - 3.2.3. By using the site, you confirm that you meet the conditions outlined above. If you do not meet these basic requirements, you are not permitted to use the site and are requested to exit immediately.
- 3.3. When registering on the website or providing user information, it is mandatory to provide all required, accurate, complete, and truthful details. It is strictly prohibited to enter information on behalf of another person who is not physically present at the computer during registration or who has not agreed to the terms of this agreement. Impersonation in this context is a criminal offense and will be treated as such.
- 3.4. By registering for the services, you grant the association permission to retain certain information about you. The use of this information, along with any additional details about you, will be governed by the association's privacy policy, available at <https://lsc.org.il/privacyPolicy.pdf>.

4. User Declarations and Commitments

- 4.1. Use of the website is restricted to activities that comply with all applicable laws and regulations, including those protecting the rights of others, such as copyright, privacy, publicity, confidentiality, and trademark rights.
- 4.2. The user will be subject to the provisions of these terms of use.
- 4.3. The user agrees to refrain from engaging in the following actions concerning the system:
 - 4.3.1. Accessing, scanning, or using the website with software designed to collect information or perform actions that mimic regular user activity, including the use of bots, crawlers, or similar tools.
 - 4.3.2. Manipulating the URL of internal pages to access pages that are not directly accessible to the user (URL hacking).

- 4.3.3. Uploading or transmitting content, or performing actions that violate any applicable law; this includes sharing or publishing content that infringes on copyrights, trademarks, trade secrets, or other intellectual property rights, as well as content that constitutes defamation, obscenity, or breaches another person's privacy.
- 4.3.4. Altering, interfering with, or performing any actions related to the design, source code, elements, or content displayed on the site.
- 4.3.5. Engaging in any illegal or prohibited use or purpose. The user shall not impersonate any individual or entity, provide false or misleading information, or upload incorrect or illegal content. The user is prohibited from uploading any destructive code, computer viruses, or other harmful elements designed to interfere with or disrupt the functionality of the website, its servers, hardware, software, or the experience of other users. Additionally, the user shall not copy, reproduce, modify, distribute, transfer, publicly display, publish, or create derivative works based on any part of the website.
- 4.3.6. Utilizing any robot, "spider," search engine, or similar tool, whether manual or automated, to retrieve, search for, or collect information from the website, including tools designed to access or expose the website's databases.
- 4.3.7. Disrupting or interfering with others' access to or use of the website, including hindering the operation of the server or computer network that supports the website.
- 4.3.8. Accessing sections of the website that are not publicly available.
- 4.3.9. Making any changes to the website.
- 4.4. It is the user's responsibility to ensure that the website meets their needs prior to use. The user shall not have any claims regarding the website's suitability for their requirements.
- 4.5. It is hereby stated that the association does not guarantee uninterrupted operation of the website. Periodically, the association will perform updates and upgrades to the website's systems.
- 4.6. It is the user's responsibility to ensure the reliability of their internet connection before using the website. The association shall not be held liable for any damages or issues arising from problems with the user's internet connection.

5. **Making a Donation through the Website**

- 5.1. The association provides website users with the option to make monetary donations to support its activities and goals. Donations can be made through the website using a credit card, either as a one-time payment or through a recurring monthly contribution.

- 5.2. Donations to the association via the website can only be made by users with a valid Israeli credit card.
- 5.3. If a credit card submitted by a user is declined by the credit company, it will be considered cancellation of the transaction by the association or the website. Transactions made using a blocked or restricted credit card will not be approved, in accordance with applicable laws and the policies of credit card companies or payment processors. Once the transaction is approved, the user will receive an email with a receipt for their donation.
- 5.4. If a transaction is not approved by the credit company, the user will receive a notification regarding the failure. To complete the transaction, the user must contact the association by phone using the contact details provided on the website.
- 5.5. Payments will be processed via credit card, with the donation and credit card details transmitted securely through an authorized payment processor. This is done using an encrypted connection in compliance with the PCI standard.
- 5.6. Any user who has made a payment through the website may cancel the transaction in accordance with the Consumer Protection Law, 5711-1981. Transaction cancellations must be requested in writing and sent to the association at the email address: admin@lsc.org.il. The cancellation request must be submitted within 30 business days from the transaction date or from the date the user receives documentation containing details of the transaction, whichever occurs later.
- 5.7. If the association incurs a fee due to the cancellation of a transaction or a reversed charge, it reserves the right to charge the user for the said fee. If the user wishes to adjust the donation amount, the association will modify the donation accordingly upon request.
- 5.8. By donating through the website, you authorize the association to send digitally signed receipts via email, as indicated in the consent box displayed before proceeding to the payment page. If you agree to receive signed receipts by email, the receipt will be sent directly to your email with a digital signature in accordance with the law. Alternatively, if you do not approve receiving a digital receipt, you may request the original receipt from the association's finance and accounting department at their offices.
- 5.9. By donating through the website, you authorize the association to publish your name and donation details on the website, unless you indicate otherwise during the donation process.

6. **Limitation of Liability**

- 6.1. Use of the website is entirely at your own risk. The website is provided "as is" (AS IS). You shall have no claims or demands against the association regarding the website or its suitability for your needs.

- 6.2. The information and services provided on the website, as well as its use, are entirely at the user's sole responsibility. The website operator makes no representations or guarantees regarding the accuracy or timeliness of the content on the site. The operator shall not be held responsible for any actions taken based on the information provided on the website, nor does the association accept any liability for errors, omissions, or inaccuracies in the information or content presented.
- 6.3. The website does not guarantee uninterrupted usage, flawless operation, or error-free performance. It is not immune to damages, disruptions, malfunctions, or failures, including those related to hardware, software, or communication lines connected to the website.
- 6.4. Unless otherwise specified, any changes to the terms, including the addition of new information or features on the website, will be governed by these terms of use.
- 6.5. The association is not responsible for, and is not a party to, any agreement or contract between a user and a third party. It is also not liable for the transfer of information or data between a user and a third party. The association assumes no responsibility for the quality of services, information, or data provided or offered to the user by a third party, nor for any information or data transmitted by the user to a third party or by any third party to the user.
- 6.6. You are responsible for implementing security measures to protect yourself against viruses, worms, Trojan horses, and other potentially harmful programs, as well as safeguarding your information in a manner you deem appropriate.
- 6.7. The association shall not be held liable for any damage, loss, or expense incurred by the user as a result of the use, malfunction, error, or disruption of any system developed by a third party that facilitates interfacing or connection to the system or website. This includes cases where services are provided to the user through such third-party systems rather than directly through the association's system or website.
- 6.8. Without prejudice to the above or below, the association shall not be held liable for any damage, loss, or expense incurred by the user, whether directly or indirectly, resulting from the following events or factors, provided that these factors are beyond the association's control and that the association has made reasonable efforts to mitigate them:
 - 6.8.1. Interruption or non-execution of data or instructions received on the site, or delays in executing instructions due to malfunctions or disruptions in communication lines, or faulty electronic or mechanical operations, whether caused by the user, a third party, or any intermediary involved in transmitting the instructions and information.
 - 6.8.2. Malfunctions in any software or hardware used by the user, including those provided by a third party.

- 6.8.3. Disclosure of information by the user to any third party due to the use of the site, the provision of inaccurate details, or transferring access to the site to another party, including for correction purposes. This also applies if another party views information received from the association via the site or performs actions through it. The user agrees to bear any resulting damage, loss, or expense incurred by themselves or the association in connection with such occurrences.
- 6.9. The association's systems, which rely on software, hardware, and communication networks, are inherently subject to risks associated with such technologies. These include malicious software (such as viruses and Trojan horses), interception of communication lines, unauthorized access by hostile entities, impersonation of the association's websites or systems, and other online fraud schemes. The association makes significant efforts to protect against these risks; however, complete prevention is not guaranteed. As a result, damages or losses may occur due to the realization of any of these risks. This includes the exposure or alteration of information transmitted or displayed within the systems, disruption of instructions or requests, unauthorized activities, system malfunctions or delays, unavailability of systems, and more. The association assumes no liability for any damages incurred by the user arising from the matters outlined in this section.

7. Indemnification

The user agrees to indemnify and compensate the association for any loss or damage incurred as a result of claims or demands made against the association due to the user's violation of these terms of use. Such indemnification must be provided within 30 days of receiving the association's initial written demand. This obligation does not limit any other rights or remedies available to the association under this agreement or applicable law.

8. Property Intellectual

- 8.1. All intellectual property rights related to the website and its content, including texts, materials, and images (hereinafter referred to as "the content"), are owned by the website and the association, unless otherwise specified. These rights are protected by applicable national and international laws. Additionally, the website, its content, and the trademarks, service marks, and logos displayed on the website (collectively referred to as "the trademarks") are the registered or unregistered trademarks of the website. The website and its content are provided "AS IS" without any possibility of intervention or modification by any user. Furthermore, the content may not be used, in whole or in part, for commercial purposes, nor may it be copied, altered, reproduced,

transmitted, displayed, published, transferred, sold, or distributed in any manner by any user without the prior written consent of the website.

- 8.2. Your use of the website and its content does not confer any rights to copyrights, designs, trademarks, or any other intellectual property associated with the website's content. All such content, including third-party trademarks, designs, and related intellectual property rights mentioned or displayed on the site, is protected by national intellectual property laws, other regulations, and international treaties. Any unauthorized copying or distribution of the aforementioned content is strictly prohibited and may lead to civil and criminal liability. The copying or distribution of the aforementioned content is strictly prohibited and may result in civil and criminal liability. Furthermore, copying or transferring the listed materials to any other server, location, or platform for the purposes of publication, duplication, or distribution is expressly forbidden.

9. **Jurisdiction and Law Governing**

The use of the service is governed exclusively by Israeli law, and jurisdiction is granted solely to the courts of Tel Aviv-Yafo. If you are a resident or citizen of a foreign country or currently located outside of Israel, it is your responsibility to verify that these terms of use comply with the laws of the foreign country. The association cannot tailor these terms to align with the legal requirements of every country worldwide. Therefore, it is expressly stated that you bear sole responsibility for any violations of foreign laws arising from your use of the website.
